



TEL/FAX: (506) 2106-9093
AFS: MROCYOYX
Página web: www.dgac.go.cr
E-mail: aiscr@dgac.go.cr

REPÚBLICA DE COSTA RICA
DIRECCIÓN GENERAL DE AVIACIÓN CIVIL
Departamento de Servicios de Navegación Aérea
Unidad de Servicios de Información Aeronáutica
APDO. POSTAL 5026 -1000
SAN JOSE – COSTA RICA



AIC
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SSP

MEANS OF COMMUNICATION FOR SAFETY EVENTS

The Civil Aviation Authority, through the State Safety Programme (SSP), communicates to operators, service providers and the general public, the implementation of the WhatsApp line **(506) 8450-0907** for the reception of reports related to operational safety events, as well as reports related to the identification of hazards that must be managed.

All messages must contain the following information:

1. Description of the incident / accident; or the hazard detected.
2. Date and place of the event.
3. Photographs and / or videos of what was reported

Confidentiality of the sources of information is guaranteed, as well as the data provided. This service will remain available 24/7, 365 days a year.

This means of communication is in addition to what is established in AIC ca17/20 "Official communication means for mandatory and voluntary reports to the DGAC", as well as AIC ca20/20 "Confidential and anonymous hazard identification report."